

# The Operational Efficiency Conference

*creating the framework*

The Barbican, London - 18th November 2009

Main sponsor



## PROGRAMME

**08:30**

Registration and Coffee in the Networking Surgery

**09:15**

Chair's Opening Address

**Colin Cram** (*confirmed*)

Former Chief Executive, North West Centre of Excellence & Director, Marc1

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**09:25**

Keynote Address

**Corin Taylor** (*confirmed*)

Senior Policy Advisor, IoD

"The financial issues of the OEP"

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**09.45**

**Steve Duckworth** (*confirmed*)

Commercial Delivery Director, Office of Government Commerce

"Collaborative Procurement"

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**10.05**

**Lesley Meeks** (*confirmed*)

ICT Procurement Director, Buying Solutions

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**10:25**

**Dylan Martinez** (*confirmed*)

Solution Architect, Serena Software

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**10:40-10:50**

Question and Answer Session

**11:00**

Masterclass Session 1

A series of Masterclasses will run throughout the day. You have the opportunity to pick a stream from the following three topics: Change Management – Achieving change through better management and processes.?, Public Sector Property or Shared IT and Back Office Solutions.

**11:45**

Coffee in the Networking Surgery

**12:30**

Masterclass Session 2

**13:15**

Lunch in the Networking Surgery

**14:15**

Masterclass Session 3

**15:00**

Chair's Introduction

**Colin Cram** (*confirmed*)

Former Chief Executive, North West Centre of Excellence & Director, Marc1

**15:05**

**Stuart Ladds** (*confirmed*)

Head of Relocation & Strategic Property Portfolio Management, OGC

"Managing the Public Sector Estate"

The OEP report put a rocket under public sector property management; but who's got onboard this rocket? Are they strapped in? And who's simply standing from the sidelines wondering if this thing's going to take off? Stuart Ladds will attempt a meteoric tour of the public sector property cosmos and plot a course forward

Property: The final frontier  
These are the voyages of the Starship, OEP  
Its 5 year ? mission  
To explore strange new worlds  
To seek out new life and new civilizations  
To boldly go where no property professional has gone before!

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**15:25**

**Dr Martin Read** (*confirmed*)

Non-executive director of Invensys, Aegis Group and Lloyds of London and OEP back office operations and IT lead

“Shared Services & IT”

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**15:45**

**Ken Cole** (*confirmed*)

Procurement and Commercial Advisor, Capital Ambition and Former Director of the LCE

“Shared Services: Successes, Failures and Lessons Learned”

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**16:05**

**Panel Debate**

“The Operational Efficiency Programme: Realism or Rhetoric”

Chaired by Colin Cram with contributions for the pannellists; Stuart Ladds, Dr Martin Read and Ken Cole

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**16:25**

Question and Answer Session

**16:35**

Coffee in the Networking Surgery

**16:55**

Event Close

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